

PROGRAMME

Tuesday 24 November	
0900–1200	Workshop 1 Evidence for health policy: how to use and interpret burden of disease and cost-effectiveness information Room P3
1300–1600	Workshop 2 Enacting collaborative research: <i>responding</i> more to our patients is more <i>rewarding</i> for health professionals and can <i>reform</i> the system Room P3

Wednesday 25 November	
0800	Registration opens
0900–0920	OFFICIAL OPENING Chair: Jane Hall
0920–1045	PLENARY 1: POLITICS AND HEALTH CARE REFORM Chair: Jane Hall <i>Health care, Barack Obama and the world: or the dirty rotten secrets of reform—Professor James Morone, Brown University, USA</i> <i>From the National Health Strategy to the National Health and Hospitals Reform Commission: two decades of health reform—Dr Sharon Willcox, Health Policy Solutions</i> <i>Barriers to reform in Australia, unstoppable reform in New Zealand—Professor Philip Davies, The University of Queensland</i>
1045–1115	MORNING BREAK Plaza Foyer

Wednesday 25 November

	SESSION 1A Poster presentation session Room: P1 Chair: Rosalie Viney	SESSION 1B Poster presentation session Room: P2 Chair: Anthony Scott	SESSION 1C Lessons learnt in knowledge translation to improve clinical practice Room: P3 Chair: Sue Phillips	SESSION 1D Mental health initiatives: reforming, rewarding, responding Room: P4 Chair: Gisselle Gallego	SESSION 1E Understanding cancer need and cancer services Room: P5 Chair: Marion Haas
1115-1130	1 Jon Wardle 2 Nihaya Al-sheyab 3 Yew Y Ding 4 Stuart Howell 5 Ronald Webster 6 Wendy Bower 7 Jun Hong Lee 8 Virginia Priest 9 Jim Pearse 10 Craig Veitch	15 Paula Cronin 16 Nimnath Withanachchi 17 Svetla Gadzhanova 18 John Woodall 19 Maarten Kamp 20 Te Kani Kingi 21 Janet Clinton 22 Susan Gargett 23 Manonita Ghosh 24 Jenifer Lowe 25 Janet McDonald 26 Ellen Kittson 27 Adella Campbell 28 Michelle Marie Lockhart	Composing indicators and outcomes that will sing for you: theoretical and practical perspectives Bridget Hamilton St Vincent's Mental Health Saravana Kumar University of South Australia Evaluating the successful characteristics of a 'community of practice' across emergency care departments Tonia Bruhn Royal Melbourne Institute of Technology University	Service use for mental health problems: findings from the 2007 National Survey of Mental Health and Wellbeing Jane Pirkis University of Melbourne	Quantifying supportive care needs: clinical audit of non-admitted patient occasions-of-service James Harrison Surgical Outcomes Research Centre
1130-1145	11 Dana Teusner 12 David Brennan 13 Toni Ashton 14 Nikki Clelland		The Impact of Better Access Medicare Benefits Schedule item numbers for psychological services on psychologists and client outcomes Justine Fletcher University of Melbourne	Unmet supportive care needs in colorectal cancer: differences by age Mikaela Jorgensen Surgical Outcomes Research Centre	
1145-1200			The Suicide Prevention Pilot component of the Access to Allied Psychological Services projects Kylie King University of Melbourne	Supporting palliative care informal carers: preferences and value of services Patsy Kenny Centre for Health Economics Research and Evaluation	
1200-1215			Evaluation of the Access to Allied Psychological Services project and impact of the Better Access Medicare Benefits Schedule item numbers Bridget Bassilios Centre for Health Policy Programs and Economics	Development of a shared care approach for follow-up after breast cancer Caroline Nehill National Breast and Ovarian Cancer Centre	
1215-1230			Whole of government: rhetoric and reality Megan Lawrence Menzies School of Health Research	Australian best-practice models of post-surgical breast cancer care Christine Giles National Breast and Ovarian Cancer Centre	
1230-1245			A new model for youth mental health: interim findings from the evaluation of headspace Kristy Muir Social Policy Research Centre	Qualitative study of community care for Chinese Australian cancer patients Heather McKenzie University of Sydney	
1245-1400	LUNCH and poster viewing				Plaza Foyer

Wednesday 25 November

1400–1500	<p>PLENARY 2: INDIGENOUS HEALTH Chair: Terri Green</p> <p><i>Improving the health status of Indigenous peoples: the challenge of conducting responsive health services research—Professor Cindy Shannon, Indigenous Health Research Centre, University of Queensland</i></p> <p>Panel:</p> <p>Dr Jackie Cumming, Health Services Research Centre, School of Government, Victoria University of Wellington</p> <p>Dr Amohia Boulton, Whakauae Research for Maori Health and Development and Visiting Senior Research Fellow, Health Services Research Centre, School of Government, Victoria University of Wellington</p> <p>Dr Josée Lavoie, Health Sciences Program, University of Northern British Columbia</p> <p>Ms Kim O'Donnell, Flinders University</p>					Rooms P3,4,5
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AFTERNOON BREAK						Plaza Foyer
	SESSION 2A Complex, costly and entrenched technologies: approaches to research and reform	SESSION 2B Understanding health services utilisation	SESSION 2C Pharmaceuticals	SESSION 2D International HSR	SESSION 2E Quality monitoring	
1500–1530	<p>Room: P1 Chair: Adam Elshaug</p> <p>Assisted reproductive technologies and disinvestment: uncomfortable bedfellows? Amber Watt University of Adelaide</p>	<p>Room: P2 Chair: Jackie Cumming</p> <p>Frequent visitors to emergency departments: an issue in need of a reformed approach Katherine Nelson University of Wellington</p>	<p>Room: P3 Chair: Jennifer Whitty</p> <p>Comparing applicability of Charlson comorbidity and Rx-risk indices in Australia Christine Lu University of South Australia</p>	<p>Room: P4 Chair: Philip Davies</p> <p>Measuring efficiency in developing countries Bruce Hollingsworth Monash University</p>	<p>Room: P5 Chair: Mary Haines</p> <p>Measuring change in patient safety awareness in operating theatre staff after risk minimisation initiatives Wendy Bower Chinese University of Hong Kong</p>	
1530–1545						
1545–1600	<p><i>The Medicare Safety Net and the ART of billing</i> Elizabeth Savage Centre for Health Economics Research and Evaluation</p>	<p>Long-term health risks after infective gastroenteritis: a population-based cohort study Rachael Moorin University of Western Australia</p>	<p>Does advertisement really work? Evidence from the US pharmaceutical industry Dana Costea Indiana University South Bend</p>	<p>Inpatient utilisations after the introduction of Korea express train Hong Jin Moon Kyungwon University</p>	<p>Factors affecting primary care quality improvement: systematic review of instruments Sue Brennan Monash University</p>	
1600–1615	<p><i>Ethical implications of disinvesting from publicly accepted and available services.</i> Annette Braunaack-Mayer University of Adelaide</p>	<p>RCT in health service research: risk identification and contingency planning Natalie Plant University of Sydney</p>	<p>Public funding of hospital medicines in Australia—a call for reform Laurie Brown National Centre for Social and Economic Modelling</p>	<p>Strategies for overcoming health system constraints in developing countries Samantha Hollingsworth University of Queensland</p>	<p>Impact of hospital-wide process redesign on patient outcomes: a controlled study Ian Scott Princess Alexandra Hospital</p>	
1615–1630	<p>Discussion</p>	<p>How different are complications that affect the older adult inpatient? David Rowell University of Queensland</p>	<p>Do women and GPs agree in their preferences around contraceptives? Stephanie Knox Centre for Health Economics Research and Evaluation</p>	<p>Have the last decades of investments improved First Nations' health? Josée Lavoie University of Northern British Columbia</p>	<p>Using administrative data to screen for quality of care issues Rachael Willis Queensland Health</p>	

Wednesday 25 November

	SESSION 3A Complementary medicine Room: P4 Chair: Bhavini Patel	SESSION 3B Health workforce Room: P1 Chair: Paul Scuffham	SESSION 3C Health technology assessment Room: P2 Chair: Terri Jackson	SESSION 3D Hospital performance Room: P3 Chair: Robin Gauld	SESSION 3E Health economics Room: P5 Chair: Toni Ashton
1645–1700	<i>Mixing modalities: complementary therapies and self-care for chronic conditions</i> Rachel Canaway Monash University	<i>Violence in the Australian general practice setting: response and reform</i> Dagmar Ceramidas Australian Primary Health Care Research Institute	<i>Introduction and uptake of new medical technologies in the Australian health care system—hesitant, uneven or ill-informed?</i> Gisselle Gallego Centre for Health Economics Research and Evaluation	<i>Is the Relative Stay Index useful for comparing hospitals' performance?</i> Peter Baghurst Children Youth and Women's Health Service	<i>To go public or private: discrete choice survey of public's preferences for elective surgery</i> Paul Brown University of Auckland
1700–1715	<i>A framework promoting successful adaptation and coping with health system reforms</i> Gary Day, Liz Fulop Health Management Research Alliance	<i>A framework promoting successful adaptation and coping with health system reforms</i> Gary Day, Liz Fulop Health Management Research Alliance	<i>Is it cost effective to introduce a stroke unit in Auckland?</i> Braden Te Ao University of Auckland	<i>Baseline hospital performance and the impact of medical emergency teams: modelling versus conventional subgroup analysis</i> Jack Chen University of New South Wales	<i>Waiting for coronary artery bypass graft surgery</i> Terrri Green University of Canterbury
1715–1730	<i>Complementary medicine practitioners in rural Australia: an unknown entity</i> Jon Wardle University of Queensland	<i>Baseline cohort of the 'Medicine in Australia: Balancing Employment and Life' longitudinal study</i> Anthony Scott University of Melbourne	<i>The impact of improving screening participation rate and diagnostic test sensitivity on colorectal cancer screening</i> Paula Cronin Centre for Health Economics Research and Evaluation	<i>Acute hospitalisation reductions with the Healthy Housing Programme</i> Gary Jackson Counties Manukau District Health Board	<i>Education and obesity in four OECD countries: UK, Australia, Canada and Korea</i> Jody Church Centre For Health Economics Research and Evaluation
1730–1745	<i>A randomised trial of a meridian-based intervention for food cravings</i> Peta Stapleton Griffith University	<i>Mental health and hours worked among nurses</i> Nerina Vecchio Griffith University	<i>A pilot study of preferences surrounding health system choice</i> Jennifer Whitty Griffith University	<i>New Zealand variation and outcomes related to hospital policies and practices</i> Mary Finlayson University of Auckland	<i>Why do GPs bulk bill concession card holders?</i> Ian McRae Australian Primary Health Care Research Institute
1800	WELCOME RECEPTION The Hon Paul Lucas MP, Queensland Deputy Premier and Minister for Health				
	Plaza Foyer				

Thursday 26 November

0830	Registration opens					Rooms P3,4,5
0900–1015	PLENARY 3: REFORMS AND PERFORMANCE Chair: Rosalie Viney <i>Measuring health system performance and assessing the effects of health system reforms—Professor Gert Westert, Tilburg University, The Netherlands</i> <i>Improving and measuring performance in the New Zealand health system—Ms Deborah Roche, Ministry of Health, New Zealand</i>					
1015–1045	MORNING BREAK					Plaza Foyer
	SESSION 4A Poster presentation session Room: P1 Chair: Louisa Jorm	SESSION 4B EMCAP session Room: P3 Chair: Sallie-Anne Pearson	SESSION 4C APCHRI reporting stream: Room: P2 Chair: Robert Wells	SESSION 4D Primary care Room: P5 Chair: Claire Jackson	SESSION 4E Testing approaches to improve the uptake of evidence Room: P4 Chair: Rosie Forster	
1045–1100	29 Carol Holden 30 Rachel Tham 31 Rupesh Goel 32 Mikaela Jorgensen	<i>Elements of care study: tracking resource utilisation and costs in a cohort of NSW cancer patients</i> Margaret Faedo University of New South Wales	<i>Reform of primary care—what does the evidence say</i> Dr Sarah Dennis Dr Elizabeth Comino Professor Robert Bush Dr David Perkins Dr Lucio Naccarella Professor Anthony Scott	<i>Diabetic retinopathy screening in general practice—can it be done?</i> Deborah Askew University of Queensland	<i>Using patient journey modelling to identify barriers and solutions to improve health service delivery for people with advanced chronic kidney disease</i> Bhavini Patel Royal Darwin Hospital	
1100–1115	33 Kyeong-Soo Lee 34 Wendy Bower 35 James Harrison 36 Jennifer Walsh	<i>Economic modelling applied to cancer protocols—EM-CAP</i> Marion Haas Centre for Health Economics Research and Evaluation		<i>The relationship between engagement and outcomes in a chronic care program</i> Peter Carswell University of Auckland	<i>Qualitative research study to identify barriers and enablers to pain management in emergency departments</i> Kerri Holzhauser Princess Alexandra Hospital	
1115–1130	37 Laurann Yen 38 Eleanor Jackson-Bowers 39 Deborah Gleeson	<i>Using routinely collected health data to inform economic models of cancer care</i> Sallie-Anne Pearson University of New South Wales		<i>Are telephone triage dispositions appropriate? Patient simulations with validated scenarios</i> David Dunt University of Melbourne	<i>When systems count: thrombolysis in acute ischaemic stroke</i> Andrew Lee Flinders Medical Centre	
1130–1145	40 Alison Dwyer 41 David Greenfield 42 Robert Sam Milligan	<i>Estimating the costs of administering chemotherapy</i> Gisselle Gallego Centre for Health Economics Research and Evaluation		<i>Responding to primary health care reform: nursing developments 2001 to 2007</i> Mary Finlayson University of Auckland	<i>Translating evidence into practice for hypertension management: lessons from a complex primary care intervention</i> Kevin Mc Namara Monash University	
1145–1200		<i>Chemotherapy: adverse events and costs</i> Alison Pearce Centre for Health Economics Research and Evaluation		<i>Practice nurse management of overweight and obesity: a literature review</i> Laura Forrest Australian Primary Health Care Research Institute	<i>Using health networks to assist statewide implementation of falls prevention evidence</i> Nicholas Waldron Sir Charles Gairdner Hospital	
1200–1215				<i>Better using our GPs in the most complex diabetes care</i> Claire Jackson University of Queensland	<i>A national framework for ongoing cardiovascular disease risk reduction</i> Julie Redfern Concord Repatriation General Hospital	
1215–1330	LUNCH and poster viewing ERGO Session					Plaza Foyer Room P2

Thursday 26 November

	SESSION 5A Clinical practice guidelines: research, development, adaptation and implementation Room: P3 Chair: Heather Buchan	SESSION 5B Issues in Indigenous health services research 1 Room: P1 Chair: Kim O'Donnell	SESSION 5C Consumer responsiveness Room: P5 Chair: Stephen Goodall	SESSION 5D HSR reform Room: P4 Chair: Terri Green	SESSION 5E Harkness Room: P2 Chair: Jane Pirakis
1330-1345	A review of clinical practice guidelines in Australia (2003-2007) Kay Currie National Health and Medical Research Council	The contribution of iwi-based research centres to improving service delivery Amohia Boulton Whakaue Research Services	Assessing the impact of disability on achieving an adequate standard of living: barriers, resource needs and priorities Laura Wilkinson-Meyers University of Auckland	Lessons learnt from major hospital redevelopments Kate Copeland Queensland Health	Strategies to reduce unwarranted clinical practice variations in US hospitals Robin Gauld University of Otago
1345-1400	Benefits and limitations of the ADAPTE process of guideline adaptation: the experience of developing a venous thromboembolism prevention guideline for Australian hospitals Agnes Wilson National Health and Medical Research Council	Rhetoric or reality? Do service delivery and health policy support preventive contexts for Māori diabetes-related foot care? Jan Browne Auckland University of Technology	Measuring cancer care coordination: development of a questionnaire for patients Jane Young Surgical Outcomes Research Centre	Reform: compliance or engagement? David Greenfield University of New South Wales	Understanding innovative geriatric interventions in the US Carolyn Hullick Hunter New England Area Health Service
1400-1415	A national implementation program and evidence-based guideline for venous thromboembolism prevention Jodie Clydesdale National Health and Medical Research Council	Understanding health services change and development through action research Nikki Clelland Menzies School of Health Research	How can community health centres build research and evaluation capacity? John Bamberg, Sharon Read Western Region Health Centre	Health policy capacity in three Australian jurisdictions: does context matter? Alison Hughes La Trobe University	Beyond patient surveys Karen Luxford National Breast and Ovarian Cancer Centre
1415-1430	Targeted implementation of guidelines for the treatment of post-traumatic stress disorder Anne-Laure Couineau Australian Centre for Posttraumatic Mental Health	The Gudaga Project: responding to the health service needs of Aboriginal infants Elizabeth Comino University of NSW	Factors influencing quality of care for older people with complex needs Anna Gregory University of South Australia	Identifying priorities for systematic reviews relevant to Australian policy makers Miranda Cumpston Australasian Cochrane Centre	Directions for acute inpatient funding: findings of a 2007-08 Harkness Fellowship Peter McNair University of California
1430-1445	Implementing preventive care guidelines in general practice: lessons learnt from preconception care Danielle Mazza Monash University	Quality improvement in Indigenous primary health care: changing practice and improving performance Karen Gardner Australian Primary Health Care Research Institute	Ascertaining the benefits of citizen engagement in health policy development Catherine Joyce Monash University	Changing forms of governance of the New Zealand health system Geoff Fougere Wellington School of Medicine	Harkness information session
1445-1500	Discussion	Indigenous Australians living with chronic illness: health service encounters Tanisha Jowsey Australian Primary Health Care Research Institute	Speaking to power: a voice for community health work Clare Shuttleworth Southern Adelaide Health Service	An evidence base to support the reform of Australian hospitals Mary Haines The Sax Institute	
1500-1530	AFTERNOON BREAK				Plaza Foyer

Thursday 26 November

1530–1700	PLENARY 4: RESEARCH FOR A SELF-IMPROVING HEALTH SYSTEM Chair: Marion Haas <i>Research for a self-improving health system—Professor Warwick Anderson, National Health and Medical Research Council, Professor Elim Papadakis, National Health and Medical Research Council</i> <i>Canadian innovation in research funding and opportunities for international collaboration—Dr Colleen Flood, Canadian Institute of Health Research, Canada</i> <i>Developments in New Zealand—Dr Jackie Cumming, Health Services Research Centre, School of Government, Victoria University of Wellington</i>		Rooms P3,4,5
1700–1800	HSRAANZ AGM		Room P2
1900	CONFERENCE DINNER		Customs House

Friday 27 November

0830	Registration opens			
0900–0915	SESSION 6A Analysis of health data Room: P4 Chair: Kees Van Gool <i>Primary health care in New Zealand: affiliation and access</i> Peter Crampton University of Otago	SESSION 6B Issues in gynaecologic cancer Room: P3 Chair: Karen Luxford <i>Drugs, sex, money and power: an HPV vaccine case study</i> Marion Haas Centre for Health Economics Research and Evaluation	SESSION 6C Health insurance Room: P1 Chair: Bruce Hollingsworth <i>The purchase of services from the private sector in a public health system</i> Toni Ashton University of Auckland	SESSION 6D Issues in Indigenous health services research 2 Room: P2 Chair: Elizabeth Comino <i>Improving the identification of Aboriginal and Torres Strait Islander people in mainstream general practice</i> Margaret Kelaher University of Melbourne
0915–0930	Enhanced primary care utilisation and regularity in older Western Australians David Gibson University of Western Australia	Cost-effectiveness of cervical screening in New Zealand: impact of HPV vaccine Elizaveta Sopina University of Auckland	Health Policy and Equity of Health Care Financing in Australia: 1973 to 2005 Mohammad Hajizadeh University of Queensland	SESSION 6E Nursing and HSR research Room: P5 Chair: Peter McNair <i>Sharps including needlestick injuries in nurses in New South Wales</i> Ashley Kable University of Newcastle
0930–0945	GP visits in people with mental illness Qun Mai University of Western Australia	<i>Evaluating changes in women's attitudes towards cervical screening following a screening promotion campaign and a free vaccination program</i> Meliyanni Johar Centre for Health Economics Research and Evaluation	<i>Can reason for dental insurance predict service use?</i> Jane Harford University of Adelaide	Nursing and access to health services Adella Campbell University of Wellington
0945–1000	<i>Linguistic difference of infants' health status and health services utilisation</i> Lixin Ou Simpson Centre for Health Services Research	<i>Understanding needs and health service use after gynaecologic cancer</i> Lisa Walton Centre for Health Services Research and Policy	<i>The public-private mix of financing in the New Zealand health system</i> Tim Tenbenseel University of Auckland	<i>Evaluation of a nurse practitioner led dementia outreach service</i> Brona Farrelly Griffith University
1000–1030	MORNING BREAK			<i>Do triage systems in health services improve patient flow? A systematic review of the literature</i> Katherine Harding Eastern Health
				Plaza Foyer

Friday 27 November

1030–1115	<p>PLENARY 5: EVALUATING HEALTH POLICY Chair: Toni Ashton <i>New Zealand's Primary Health Care Strategy: what have we achieved and where do we go next?—Dr Jackie Cumming</i>, Health Services Research Centre, School of Government, Victoria University of Wellington <i>Evidence-based policy and politics: the curious case of the Medicare Safety Net—Mr Kees van Gool</i>, Centre for Health Economics Research and Evaluation, University of Technology Sydney</p>	Rooms P3,4,5
1130–1300	<p>PLENARY 6: DEVELOPING AND USING DATA Chair: David Dunt <i>Visualising data to inform policy: lessons from US primary care research—Dr Andrew Bazemore</i>, Robert Graham Center, Washington USA <i>Routine data: we've got a lot—now let's use it—Professor Louisa Jorm</i>, The Sax Institute <i>Prioritising patient safety programs using routine hospital data—Associate Professor Terri Jackson</i>, University of Queensland</p>	
1300–1315	<p>CONFERENCE CLOSE Chair: Jackie Cumming Prize Giving Invitation to 2011</p>	
1400–1530	<p>APHCRI Master Class <i>Primary care policy and place: spatial data use and analysis—Dr Andrew Bazemore</i>, Robert Graham Center, Washington USA</p>	Room P2